Wavecrest®**TechBrief**



Authenticating Your Internet Users

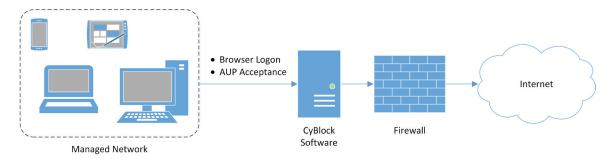
When users attempt to connect to the Internet, their identity usually needs to be verified to support the company's Acceptable Use Policy (AUP) for monitoring and policy enforcement. IT administrators can accomplish this by employing authentication methods. There are many to choose from, and more than one type may be configured depending on the needs of the organization. An authentication method will authenticate the connection request before allowing or denying access to the Web site. Here, we will discuss authentication using a captive portal and why it may be a suitable choice for your organization.

Authenticating With a Captive Portal

Captive portals can be set up in different ways. In this authentication method, the user's logon credentials are used to authenticate the user. When the user tries to visit a Web site, a captive portal redirects the user to a logon page allowing him to provide his credentials. The user interaction with the logon page is a benefit of this authentication method. It is a stable option in today's modern mixed environment of devices.

After the user enters his logon information and accepts the AUP (if required), his credentials are stored, and he will not be prompted to log on again for as long as his identity is confirmed. The user logs on once per session. The IT administrator configures the length of time before authentication is necessary again. Whereas NTLM supports Windows operating systems primarily, authentication with a captive portal supports a wide range of devices, such as smartphones, tablets, and laptops as well as your employees' workstations.

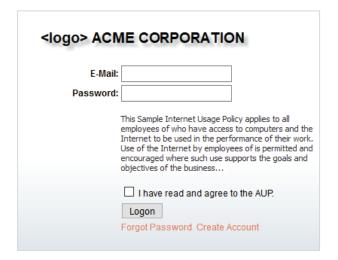
The following diagram illustrates a possible setup of devices in your managed corporate network with CyBlock Software. This authentication method will also work with CyBlock Appliance and CyBlock Cloud.



Authentication Using a Captive Portal With CyBlock Software

Customizing the Logon Page

A captive portal allows the logon page that is presented to the user to be customized to fit your company's needs. You can specify the acceptance text for the AUP check box, include your company logo, and add the AUP message that you want to display on the logon page.



Logon Page

Conclusion

A captive portal offers an easy setup and may be a viable solution to support your organization. It works well for users who want to access your network with devices, such as laptops, tablets, and smartphones. That is, it can be used in a mixed environment of Windows and non-Windows based devices. It requires users to provide credentials through a customizable logon page and accept your AUP, if configured, before they can browse the Internet. Users only need to log on once per session, and the length of the session is controlled by the IT administrator. Authentication using a captive portal is a reliable type of authentication that confirms the identity of users accessing the Internet through your network.

About Wavecrest Computing

Wavecrest has over 20 years of proven history of providing reliable, accurate Web-use management and Advanced Log File Analyzer products across various industries. Managed Service Providers, IT Specialists, HR professionals, Forensics Investigators, and business managers trust Wavecrest's Cyfin and CyBlock products to manage the human factor in business Internet usage—managing cloud services, reducing liability risks, improving productivity, saving bandwidth, and controlling costs. Wavecrest is trusted by large government and commercial organizations such as US-CERT Homeland Security, U.S. Department of Justice, USPS Office of Inspector General, National Grid, Johns Hopkins, and a growing list of global enterprises and government agencies. We are a proud long-term GSA contract holder. For more information on the company, products, and partners, visit https://www.wavecrest.net.



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